

Canadian University Survey Consortium Consortium canadien de recherche sur les étudiants universitaires

2024 Survey of Graduating Students

This survey is being completed by undergraduate students in their last year of study at about 30 Canadian universities. We want to learn more about how university contributed to the development of our students and what our students think of their university experience.

If you cannot finish the survey in one sitting, you can close it and return to it using the link in the email we sent you. You will be returned to the page you were on when you closed. All of your responses are confidential.

shading description	
No shading Question o	nly in the Graduating survey
Question ir	n all 3 surveys
Question ir	the First Year Survey and the Middle Years Survey
Question ir	the Middle Years Survey and the Graduating Survey

grad1 Do you expect to graduate in 2024?

- □ Yes, in the Spring
- □ Yes, in the Fall

□ Expect to graduate after 2024 [If selected, terminate survey]

Do not expect to graduate [If selected, terminate survey]

Academic history

r postsecondary studies? Year:	In what year did you begin your
at <institution name="">? Year:</institution>	2 In what year did you first enrol
ution name> from another postsecondary institution	3 Have you transferred to <institu< p=""></institu<>
	🗆 Yes 🗆 No
that best reflects your overall average grade:	24 Please choose the letter grade to the le
	A (includes A+, A and A-)
	B (includes B+, B and B-)
	C (includes C+, C and C-)
	🗆 F
	 Yes D No Please choose the letter grade t A (includes A+, A and A-) B (includes B+, B and B-) C (includes C+, C and C-) D

Since starting your post-secondary education, have you ever interrupted you	ur studies for one or
more terms (not including inter-sessions, summer sessions or work terms)?	Check all that apply.

	· · · · · · · · · · · · · · · · · · ·	,	
hist5	No, I did not interrupt my studies		
hist6	Yes, due to illness		
hist7	Yes, for financial reasons		
hist8	Yes, to have/raise children		
hist9	\Box Yes, required to withdraw by the university		
hist10	Yes, for employment		
hist11	Yes, for other family reasons		
hist12	□ Yes, to travel		
hist13	Yes, for other reasons (please specify):		
hist13txt			

As part of your current program, did you participate in any of the following? Please select all that apply.

- hist14 🗌 Co-op
- hist15 🛛 Work experience
- hist16 🛛 Practicum
- hist17

 Internship (unpaid)
- hist18

 Internship (paid)
- hist19 Gervice learning (community service or activities recognized by the university)

Did any of the following delay the completion of your program at <institution name>? Please select all that apply.

- hist22 🛛 🗆 Elective courses not available

- hist25 Other (please specify):
- hist25txt
- hist26 🛛 None of the above

Activities Verv Since last September how often have you ... Never Occasionally Often often act1 Attended campus social events П П П Attended public lectures and guest speakers on act2 campus act3 Attended campus cultural events (theatre, concerts, art exhibits, etc.) Participated in student government (excluding act4 П П voting in student elections) act5 Participated in student clubs Participated in on-campus student recreational act6 and sports programs

act7 Attended home games of university athletic teams Participated in on-campus community service/ act8 volunteer activities Participated in off-campus community service/ act9 volunteer activities

[If act8 or act9 <> "Never" branch to act10, otherwise branch to act11]

act10 During an average week how many hours do you spend in community service/ volunteer activities? Hours: _____

During an average week in the current term, about how many hours do you spend on the following academic activities?

- act11 In scheduled classes, labs, seminars and tutorials (hours per week): _____
- act12 Academic work outside of class time (hours per week): ____

Current employment

work1 Excluding work related to a co-op program are you employed during the current academic term?

- □ Yes, off campus
- □ Yes, on campus
- □ Yes, both off campus and on campus
- □ No, but I am looking for work
- □ No, and I am not looking for work

[If work1= "Yes ..." branch to work2, otherwise branch to Professors section]

work2 On average, how many hours per week are you employed in this work?

work3 What impact has this employment had on your academic performance?

- Very negative
- □ Somewhat negative
- No impact
- □ Somewhat positive
- □ Very positive

Professors

Please indicate your level of agreement with the following statements about your professors.

		Strongly			Strongly
Most of	my professors	disagree	Disagree	Agree	agree
prof1	are reasonably accessible outside of class				
prof2	take a personal interest in my academic				
	progress				
prof4	encourage students to participate in class				
	discussions				
prof5	are well organized in their teaching				
prof6	seem knowledgeable in their fields				
prof7	communicate well in their teaching				
prof8	are intellectually stimulating in their				
	teaching				
prof9	provide useful feedback on my academic				
	work				
prof10	provide prompt feedback on my academic				
	work				
prof12	are consistent in their grading				

						No basis
		Strongly			Strongly	for
Most of	my professors	disagree	Disagree	Agree	agree	opinion
prof13	treat students the same regardless of					
	gender					
prof14	treat students the same regardless of race					
prof15	look out for students' interests					

Regardless of how well you think your professors did, which three statements do you think are the most important? prof18 _____ prof19 _____ prof20 _____

				Yes,		
		Yes, all	Yes, most	some	No	Not
		courses	courses	courses	courses	applicable
prof16	Were you given the chance to evaluate the quality of teaching in your courses this past fall?					

Considering all of your professors and courses, please indicate your level of agreement with the following statement.

prof17 Generally, I am satisfied with the quality of teaching I have received.

□ Strongly disagree □ Disagree □ Agree □ Strongly agree

Staff

Please indicate your level of agreement with the following statements.								
Strongly						No basis		
		disagree	Disagree	Agree	agree	for opinion		
staff1	Most teaching assistants in my academic program are helpful							
staff2	Most university support staff (e.g., clerks, secretaries, etc.) are helpful							

Inclusivity

A person's identity may be comprised of many parts, such as gender, race or ethnicity, sexual orientation, disability/ impairment, or other aspects. When you think of your identity as a whole, to what extent do you feel comfortable being yourself in the following situations or environments?

		Not at all	Some	Quite a bit	Very much
incl1	Attending class				
incl2	Participating in class activities, e.g. discussions, group projects				
incl3	Interacting with instructors or professors				
incl4	Interacting with university staff				
incl5	Interacting with students on campus who you don't know well				
incl6	Interacting with friends on campus				
incl7	Participating in extracurricular activities, e.g. clubs, sports				
incl8	Attending campus social events				
incl9	Actively participating in campus social activities				

Experiment message #1 (optional)

Your valuable feedback is like a compass guiding <institution name> toward an even better undergraduate experience. Keep the insights coming!

Please click the forward navigation button below to continue.

Growth and development

How much has your experience at <institution name> contributed to your growth and development in the following areas?

	8 4 6 4 5 .	None	Very little	Some	Much	Very much	
dvl1	Thinking logically and analytically						
dvl2	Mathematical skills						
dvl3	Dealing successfully with obstacles to						
	achieve an objective						
dvl4	Thinking creatively to find ways to achieve						
	an objective						
dvl5	Understanding abstract concepts						
dvl6	Speaking to small groups						
dvl7	Speaking to a class or audience						
dvl8	Writing clearly and correctly						
dvl9	Reading to absorb information accurately						
dvl10	Listening to others to absorb information	_	_	_	_	_	
al. 14.4	accurately						
dvl11	Ability to find and use information						
dvl12	Second or third language skills						
dvl13	Skills for planning and completing projects						
dvl14	Effective study and learning skills						
dvl15	Working independently						
dvl16	Cooperative interaction in groups						
dvl17	Computer literacy skills Persistence with difficult tasks						
dvl18							
dvl19	Entrepreneurial skills						
dvl20	Skills and knowledge for employment						
dvl21	Ability to lead a group to achieve an objective						
dvl22	Knowledge of career options						
dvl23	Self-confidence						
dvl24	Ability to evaluate your own strengths and						
01121	weaknesses						
dvl25	Ability to interact with people from						
	backgrounds different from your own						
dvl26	Appreciation of the arts						
dvl27	Spirituality						
dvl28	Time management skills						
dvl29	Moral and ethical judgment						
dvl30	Understanding Indigenous worldviews,						
	experiences, issues, and peoples of Canada						
-	ess of how well you think your university did, wh		o you think	are the m	ost import	ant?	
dvl1st_	dvl1st dvl2nd dvl3rd						

Expectations and experience

exp18 Has <institution name> exceeded, met or fallen short of your expectations?

□ Exceeded □ Met □ Fallen short

Overall	Overall evaluation								
Please ii	ndicate your level of satisfaction or dissatisfaction w	ith <institutior< td=""><td>n name> in the</td><td>following a</td><td>areas.</td></institutior<>	n name> in the	following a	areas.				
		Very			Very				
		dissatisfied	Dissatisfied	Satisfied	satisfied				
eval1	Opportunities to develop lasting friendships								
eval2	Availability of information about career options in your area of study								
eval3	Concern shown by the university for you as an individual								
eval4	The overall quality of the education you have received at this university								
eval5	Opportunities to enhance your education through activities beyond the classroom (e.g., undergraduate research, service learning)								
eval13	Opportunities to participate in international study or student exchanges								
eval6	Opportunities to become involved in campus life								
eval7	Personal safety on campus								
eval8	Your university's commitment to environmental sustainability								

Please indicate your level of agreement or disagreement with the following statements.

		Strongly		Strongly		
		disagree	Disagree	Agree	agree	
eval10	I have received good value for money at this university					
eval11	I feel as if I belong at this university					

		Strongly disagree	Disagree	Agree	Strongly agree	Not applicable/ did not participate
idg1	Indigenous course content has enriched my university experience					
idg2	Participation in Indigenous activities or events has enriched my university experience					

eval14How likely is it that you would recommend <institution name> to a friend or family member? \Box 0 Not at all likely \Box 1 \Box 2 \Box 3 \Box 4 \Box 5 \Box 6 \Box 7 \Box 8 \Box 9 \Box 10 Extremely likely[If eval14 =< 6 branch to eval14txt, otherwise branch to Goal development section]</td>

eval14txt Please explain why you gave a rating of [EVAL14] out of 10 for recommending this university.

Experiment message #2 (optional)

You're cruising past the halfway point, and we're thrilled to hear more about your experiences! Keep the momentum going!

Please click the forward navigation button below to continue.

Goal dev	velopment
After you goal3	have completed your undergraduate studies do you intend to: Apply to a professional program (e.g., Medicine, Law, etc.) □ Yes □ No □ Unsure
goal4	Apply to graduate school Yes No Unsure
goal5	 Which of the following best describes your career plans? I have a specific career in mind I have several possible careers in mind I have some general ideas but I need to clarify them I am unsure, but I want to develop a career plan I am not thinking about a career at this stage of my studies
goal6	How well do you know the career options your program or intended program could open for you?
	 licate what steps, if any, you have taken to prepare for employment/ your career after graduation. bose all that apply. Talked with professors about employment/ career Talked with parents/ family about employment/ career Talked with friends about employment/ career Talked with friends about employment/ career Created resume, CV, e-portfolio, or online profile (e.g. LinkedIn) Attended an employment fair Met with a career counsellor Worked in my chosen field of employment Volunteered in my chosen field of employment I have a career mentor None of the above

Services

Please indicate which of the following services you have used since last September and how satisfied you are with the ones you have used.

	·			Sa	atisfaction if se	ervice used	
				Very			Very
		Used	<u>.</u>	dissatisfied	Dissatisfied	Satisfied	Satisfied
srv1	Services for Indigenous students		srv1sat				
srv2	Services for international students		srv2sat				
srv3	Services for students with disabilities		srv3sat				
srv4	University libraries: physical books,		srv4sat				
srv5	magazines, stacks University libraries: electronic resources		srv5sat				
srv6	Employment services		srv6sat				
srv7	Career counselling		srv7sat				
srv8	Personal counselling		srv8sat				
srv9	Academic advising		srv9sat				
srv10	Tutoring		srv10sat				
srv11	Study skills and learning supports		srv11sat				
srv12	Writing skills		srv12sat				
srv13	University residences		srv13sat				
srv14	Advising for students who need financial aid		srv14sat				
srv15	Financial aid		srv15sat				
srv16	Athletic facilities		srv16sat				
srv17	Other recreational facilities		srv17sat				
srv18	University bookstores: physical		srv18sat				
srv19	stores University bookstores: online inventory check, ordering, etc.		srv19sat				
srv20	Campus medical services		srv20sat				
srv21	Co-op offices and supports		srv21sat				
srv22	Facilities for university-based social activities		srv22sat				
srv23	Facilities for student associations		srv23sat				
srv24	Computing services help desk		srv24sat				
srv25	Food services		srv25at				
srv26	Parking		srv26at				

Finances

гшанс	.62		
	lowing questions about credit cards are used to be		
	and finance their education. The information coll	ected is confide	ntial.
fin1	How many credit cards do you have?		
			10 \Box 11 or more
516 GL	□ I prefer not to answer		
	= 0 branch to fin3, otherwise branch to fin2]		
fin2	Do you usually pay off the whole balance every r	nonth? 🛛 Yes	□ No
fin3	What is the total unpaid balance on all of your ca	ards? \$	🛛 Don't know
Debt			
debt	Have you acquired repayable debt to finance yo mean money you owe and have to pay back. W helping to finance your university education, su basic living expenses that are incurred while at Yes INO	Ve are intereste uch as tuition, fe	d in repayable debt that is directly es, books, but also might include
[If debt	t = "Yes" branch to debt1, otherwise branch to Sou	urces of income	section]
Please	enter the approximate amount of debt from each	source, in Cana	dian dollars.
Repaya	able debt from government student loans:	debt1 🗆	debt1amt \$
Repaya	able debt from loans from financial institutions:	debt2 🗆	debt2amt \$
Repaya	able debt from loans from parents/family:	debt3 🗆	debt3amt \$

Sources of income

Repayable debt from other sources:

Thinking about the current academic year, please indicate which of the following sources of income you are using to help pay for your university education. For each source please provide the approximate amount in Canadian dollars you expect to receive for the current academic year.

debt4 🛛

debt4amt \$

Government loan or bursary	inc1 🗆	inc1amt \$
University scholarship, financial award, or bursary	inc2 🗆	inc2amt \$
Parents, family, or spouse	inc3 🗆	inc3amt \$
Loans from financial institution(s)	inc4 🗆	inc4amt \$
Co-op program, internship, etc. related to your program	inc5 🗆	inc5amt \$
Earnings from current employment on campus	inc6 🗆	inc6amt \$
Earnings from current employment off campus	inc7 🗆	inc7amt \$
Earnings from summer work	inc8 🗆	inc8amt \$
Investment income (bonds, dividends, interest, etc.)	inc9 🗆	inc9amt \$
Registered Education Savings Plan (RESP)	inc10 🗆	inc10amt \$
Other (please specify)	inc11 🗆	inc11amt \$
	inctxt	

Experiment message #3 (optional)

You're on the brink of completing the survey – keep up the great work! Your insights are invaluable.

Please click the forward navigation button below to continue.

Generative Artificial Intelligence (AI) (optional survey module)

gai1

Generative artificial intelligence (AI) (i.e. ChatGPT, Bing AI) is a subset of artificial intelligence that produces new content (e.g., text, images, audio, video, software code) in response to prompts. How familiar are you with generative AI?

- □ Never heard of it
- [If "Never ..." selected, exit survey module/ branch to Post-graduation education plans section]
- □ Slightly familiar
- □ Somewhat familiar
- □ Very familiar
- □ Extremely familiar

Which of the following generative AI tools have you used for any purpose (academic or non-academic)? Please select all that apply. [randomize list, except for "None" and "Other"]

- gai2t3 🛛 Bard
- gai2t4 🛛 Bing Al

- gai2t8 🗆 Claude
- gai2t10 Dall-E 2

- gai2t15 🛛 LaMDA

- gai2t19 Other (please specify)
- gai2tl19txt

How often c	do you use generative AI tools to help y	you with the f	following academic	tasks?	
		Never	Occasionally	Often	Very often
gai3u1	Understanding class materials				
gai3u2	Brainstorming ideas				
gai3u3	Writing assignments				
gai3u4	Solving problems				
gai3u5	Researching information				
gai3u6	Generating code				
gai3u7	Other (please specify)				
gai3u7txt					
gai4	Does <institution name=""> regulate st</institution>		f generative AI?		
	🗆 Yes 🗆 No 🗆 Unsure/ don't k	now			
aoi F	De any of your instructors regulated	the use of go	orativa Alia vour		
gai5	Do any of your instructors regulate t	-	ierative Al In your o	lasses	
	🗆 Yes 🗆 No 🗆 Unsure/ don't k	now			
gai6	What impact is generative AI having	on the learn	ing environment at	<institution< td=""><td>name>?</td></institution<>	name>?
0	□ Very negative				
	□ Somewhat negative				
	□ No impact				
	Somewhat positive				
	 Very positive 				
	□ Don't know				
gai7	What future impact do you think ge	nerative Al w	ill have on work in	your field of	study?
	Very negative				
	□ Somewhat negative				
	No impact				
	□ Somewhat positive				
	□ Very positive				
	Don't know				

Post-graduation education plans

edplan Do you expect to take further education in the first year or in 2 to 5 years after you graduate? Yes No [If edplan = "Yes" branch to edplan1-1, otherwise branch to edplan7]

	edplan1-1 to edplan6-1	edplan1-2 to edplan6-2	edplan1-3 to edplan3-3		edplan3-3
	1 st year after	2 to 5 years after	of the	followi	o take any ng at your versity?
Please select all that apply:	graduation	graduation	Yes	No	Not sure
Further undergraduate study					
Graduate school					
A professional program (e.g., law)					
Community college/cegep					
Technical/vocational school					
Other formal education					

[If "Further undergraduate study" selected and "At current university" <> Yes]

edplan1txt What other university is your preferred choice for further undergraduate study?

[If "Graduate school" selected and "At current university" <> Yes]

edplan2txt What other university is your preferred choice for graduate school?

[If "Professional program" selected and "At current university" <> Yes]

edplan3txt What other university is your preferred choice for a professional program?

[If any of edplan1-1 through edplan6-1 are checked, branch to edplan7, otherwise branch to Postgraduation employment section]

edplan7 Does the debt you may have accumulated to help finance your university education affect your decision whether or not to take further education in the first year after you graduate?

- It does not affect my decision
 It discourages me from taking further education
- □ It prevents me from taking further education
- □ I need more education to earn enough to repay it

emplan1	ation employment Do you have employment arranged for after you graduate later this year?
	Yes
	□ No, I am looking for work
11 I A	□ No, I am not looking for work
if emplan1 =	"Yes" branch to emplan2, otherwise branch to Living arrangements section]
emplan2	Does your job require a degree?
	□ It requires my specific degree
	□ It requires a degree but isn't specific
	A degree is a help but is not required
	□ A degree doesn't matter
emplan3	Is your job related to the knowledge and skills you learned in your studies at <institution name="">?</institution>
	□ Not at all □ Slightly □ Moderately □ Strongly □ Not sure
emplan4	Is your employment
	a full time job
	🗆 a part time job
	several part time jobs
emplan5	Will you have an employer \Box or be self-employed \Box ?
emplan6	Is your job
	permanent, as far as you know
	\Box temporary, with a definite end date
	\Box temporary, without a definite end date
emplan7	Is your job
	new to you
	continuation of a job you found while in your program
	continuation of a job you had before you started your program
emplan8	What is the main way you found your job?
	□ workplace experience in your program (co-op, internship, practicum, etc.)
	other employer contact through your program
	job fair or recruiters at your university
	university career or employment centre
	external career or employment centre/agency
	a jobs web site (e.g., CareerBeacon.com, Workopolis.com, etc.)
	professor(s)
	family
	☐ friends
	□ direct contact with the employer
emplan8txt	other way (please specify:)

emplan9	What are your anticipated gross mont	hly earnings from your job, before deductions for
	taxes and other things? If you have se	veral jobs arranged include the total for all of them.
	Monthly gross earnings: \$	🗆 Unsure

emplan10	Is your job in Canada?	🗆 Yes	🗆 No	
[If emplan10 =	"Yes" branch to empla	n11, othe	rwise branch	to emplan12]

emplan11 In which province? [pull down list of provinces]

emplan11txt In which country? _____

emplan12	How satisfied or dissatisfied are you with your post-graduation employment?
	□ Very dissatisfied □ Dissatisfied □ Satisfied □ Very satisfied

Living arr	angements
live1	Where are you currently living?
	In on-campus housing (university residence, dorm, etc.)
	With parents, guardians or relatives
	In rented off-campus housing shared with others
	In rented off-campus housing on your own
	In a home you own
livetxt	Other (please specify)
[If live1 <>	"In on-campus housing" branch to live2, otherwise branch to live3]
live2	Would you prefer to live in on-campus housing if you had the choice?
	□ Yes □ No
live3	What is your marital status?
	□ Single
	Married or living with my partner
	□ In a relationship other than married or living with my partner
	I prefer not to answer
live4	Do you have children? 🛛 Yes 🗆 No
	Yes" branch to live5, otherwise branch to Transportation to campus section]
[11 11764 -	res staten to ives, otherwise branch to transportation to campus section]
live5	How many up to age 5?
live6	How many age 5 to 11?
live7	How many 12 or older?

Transportation to campus

comm1	At present, what method of transportation do you use most often to get to campus?	
	Vehicle (alone)	
	Vehicle (with others or in a car pool)	
	Public transportation	
	🗆 Walk	
	Bicycle	
commtxt	Other (please specify):	
	Don't attend the campus	

Disabilities/ Impairments

Do you have any of the following disabilities/ impairments? Select all that apply.

11	I do not have a disability/ impairment				
			How often are your daily activities		
			limited by this o	disability/ im	pairment?
			Sometimes	Often	Always
1	Mobility/ Dexterity	disf1			
2	Hearing	disf2			
3	Speech	disf3			
1	Vision (e.g., blindness, low vision)	disf4			
5	Learning/ Memory (e.g., learning disability)	disf5			
7	Other physical disability	disf7			
3	Neurodivergence (e.g., autism spectrum, attention deficit disorder)	disf8			
9	Mental health condition	disf9			
12	Chronic conditions (e.g., Multiple Sclerosis, Crohn's, Autoimmune)	disf12			
10 :xt	□ Other (please specify)	disf10			
.xt 13	□ I prefer not to answer				

Parents' education

What is the highest level of education your parent(s)/guardian(s) have completed?				
	meduc	peduc		
	Parent/Guardian1	Parent/Guardian2		
Less than high school				
High school graduate				
Some college, CEGEP or technical school (no certificate or diploma)				
College, CEGEP or technical school graduate				
Some university (no degree or diploma)				
Undergraduate university degree (e.g. BA, BSc, etc.)				
Professional degree (e.g. law, medicine, etc.)				
Graduate degree (e.g. Master's, PhD)				
Other Parent/Guardian 1 (please specify) meductxt				
Other Parent/Guardian 2 (please specify) peductxt				
Don't know/Not applicable				

Ethnicity Are you ... (check all that apply) eth1 □ Indigenous person of Canada (e.g., status, non-status, Métis, Inuit) eth2 □ Arab (e.g., Saudi, Egyptian, etc.) eth3 □ Black eth4 □ Chinese eth5 □ Filipino eth6 □ Japanese eth7 □ Korean eth8 □ Latin American eth9 South Asian (e.g., East Indian, Pakistani, Sri Lankan, etc.) eth10 Southeast Asian (e.g., Cambodian, Indonesian, Laotian, Vietnamese, etc.) eth11 □ West Asian (e.g., Afghan, Iranian, etc.) eth12 □ White/ Caucasian eth13 □ Other (please specify) ethtxt eth14 □ I prefer not to answer [If eth1 is checked branch to ab1, otherwise branch to Gender identity section]

Which of the following describes your Indigenous background? (check all that apply)

ab1	First	Nations	status

- ab2 🛛 First Nations non-status
- ab3 🛛 Métis
- ab4 🛛 Inuit/ Inuk
- ab5 🛛 Other
- ab6 🛛 I prefer not to answer

Gender identity

Please select the gender identity/ identities with which you identify. Select all that apply.

- gendi1 D Woman (includes cis woman, trans woman, and everyone else who identifies as a woman)

- gendi4 🛛 Non-binary
- gendi5 🛛 Agender
- gendi6 🛛 Questioning
- gendi7 🗌 Trans
- gendi8 🛛 Two Spirit
- gendi9 Another gender identity (please specify): _____
- gendi10 □ I prefer not to answer

Sexual orientation

Please select the sexual orientation(s) with which you identify. Select all that apply.

sexo1	Asexual
sexo2	Bisexual
sexo3	🗆 Gay
sexo4	Heterosexual/ straight
sexo5	Lesbian
sexo6	Pansexual
sexo7	Queer
sexo8	Questioning
sexo9	🗆 Two Spirit
sexo10	Another sexual orientation (please specify):
sexo11	I prefer not to answer

Comments Please take this opportunity to comment fully about your overall university experience. Your remarks will provide valuable information to the institution. negativ Looking back on your experiences as a student, what aspects of your experience at <institution name> have been most negative? How could we have helped or done a better job? Comments (specify) Don't know positiv Looking back on your experiences as a student, what aspects of your experience at <institution name> have been most positive? Comments (specify) Don't know